

## Terms and Conditions (Control Super Line)

- (1) PLEASE READ THESE TERMS AND CONDITIONS CAREFULLY BEFORE ACCESSING OR USING THE SERVICES. You may print a copy of these Terms for future reference.
- (2) The terms "User, Users" in these Terms and Conditions refer to the subscriber(s) of Asiacell Telecommunications PJSC.
- (3) The terms and conditions set out the manner in which Asiacell provides its services to subscribers. These Terms and any Service Conditions and the contract between Asiacell and the Subscriber constitute the nature of the relationship between them.
- (4) Companies, institutions and business owners can obtain **Control Super** line if they request it and provide the required conditions and documents.
- (5) **Control Super** line is a single SIM of a prepaid line that can be loaded with prepaid recharge cards, subscribers can choose the required bundle by themselves, available for Asiacell business users inside Iraq.
- (6) Asiacell will not activate any new line for any user if they have seven lines registered with their name in Asiacell records.
- (7) There is a peak period for using the **Control Super** line, as the prices of calls within Asiacell lines are lower during the off-peak period when calling from inside Iraq.
- (8) **Control Super** line users can subscribe to one of **A'mali** available bundles upon request for subscription.

Line Specification	Control Super
SIM Card Price	Free
Bundle Type	Optional

- (9) It is preferable to subscribe to one of **A'mali** bundles, for example, [Tafawaq](#) or [Business Flex](#) bundle, to benefit from free minutes between company's lines when the line is activated.
- (10) Users can recharge their prepaid lines balance through different recharge cards denominations and using the line, where the usage fees will be calculated in case of the line bundle units depleted according to the line tariff from the line balance, and the user will be notified by SMS if the bundle units are expired.
- (11) The user can find out the amount of their remaining account prepaid balance through {USSD} with the short code {\*133#} (free of charge) in case the line is not disabled.
- (12) In the case of subscribing to a bundle, the user can find out the remaining bundle units size through the use of {USSD} with the code {\*133#} (for free) in case the line is not disabled.
- (13) In case of subscribing to any A'mali bundle, all units of the line bundle can be used inside Iraq only, as roaming bundles can be used outside Iraq.
- (14) The line must be charged to grant and extend the validity of the line, as the validity of the line follows the validity of the prepaid lines used in Asiacell when charging the line and according to the amount of the recharge amount.
- (15) **Control Super** line users can subscribe to additional available bundles "when needed" from Asiacell.

- (16) In the event that there was no active subscription to any “A’ mali” bundles, or in case of subscribing to a bundle but its units have been expired, the tariff price for calling will be calculated according to the line tariff as follows:

PAYG line Tariffs “Out of Bundle”	Price
Voice Calls within company CUG lines	0.5 IQD per second
Calls within Asiacell network - peak time 8:00:00 AM-12:00:00 midnight	2.0 IQD per second
Calls within Asiacell network – Off peak time 12:00:01 midnight -07:59:59 AM	1.0 IQD per second
Local Voice Calls to other networks	2.0 IQD per second
International Calls - Minutes	International calls from this line to the following destinations (Iran, Syria, Jordan, Saudi Arabia, Turkey, UAE, USA, Canada, UK, Sweden, & Lebanon) are at 15% discounted from the general rate but for the rest of the countries, it will be according to the normal price announced on the official Asiacell website.
SMS within Asiacell network	25 IQD per SMS
SMS to other local networks	60 IQD per SMS
International SMS	150 IQD per SMS
MMS to Asiacell network	120 IQD per MMS
Local MMS to other networks	120 IQD per MMS
Internet Data	6 IQD per 10KB

- (17) The discount offered for international calls to premium and special service numbers with exceptional tariffs will be excluded.
- (18) Maximum prepaid account balance is 600,000 IQD, which means that the maximum limit of the balance of the line must not exceed 600,000 IQD at any given time.
- (19) **Control Super** line SIM card is free of charge with initial free balance of {IQD 500} when activating the line for the first time.
- (20) Customers can ask for **Control Super** line SIM cards from Asiacell corporate sales team as well from Asiacell shops and main dealers.
- (21) In the event of the user selected one of A’ mali bundles, a welcome message will be sent with the line bundle units details, if the line is activated by the user for the first time, and the monthly fee for the line bundle will be deducted, with an indication of the validity period of the bundle.

- (22) One unique User Group ID will be specified for all the lines used by the company / business owner from Asiacell, where a special tariff for calls within the group will be determined for these numbers only.
- (23) Asiacell Subscribers can inquire about this service by calling the corporate subscribers service number 323 (free of charge).
- (24) The quality of services is sometimes subject to factors outside Asiacell's control. Due to the nature of the Services, Asiacell cannot guarantee that the Services will be available in all areas at all times, or that they will be without any disruption arising from the disruption or discontinuation of the Services. Asiacell may occasionally perform maintenance work on its networks and correct faults, which may lead to interruption of services.
- (25) The subscriber is obligated to use the Services responsibly, and in accordance with Iraqi laws, and in particular, not to use the Services to make any annoying, inappropriate, impolite, threatening or deceptive communications, or to send any spam SMS or any unwanted emails, or to commit fraud or any criminal act.
- (26) The authorized person of the company / establishment or the business owner authorizer of the account may submit a writing request to the Asiacell Corporate Sales Department for the purpose of cancelling one of the accounts used lines.
- (27) Asiacell is not responsible for purchasing any SIM cards or any other products or services of Asiacell from unauthorized agents or any unauthorized persons.
- (28) The user is responsible for providing accurate and up-to-date personal information supported by valid and original documents and as stipulated in applicable laws and other relevant orders and instructions issued by official authorities.
- (29) The user must inform Asiacell when any of the personal information provided changes within (3) days of the change occurrence.
- (30) Asiacell has the right to change, cancel or modify the Service, Offer or any provision of these Terms and Conditions without reference to the User(s). In the event that any of these changes may have negative consequences for the user, Asiacell will inform the user before applying them and the user will have the freedom to choose between continuing to use the service, or subscribing to another line.
- (31) Asiacell shall not be liable to Subscriber or any of its Consumers for any loss of business, revenue, profits, anticipated savings, loss of any data, or any indirect or consequential loss suffered by Subscriber or its Consumer.
- (32) For more information about the terms and conditions of our products and services, please visit the Asiacell website: <http://www.asiacell.com/>.
- (33) The definition of "day" is based on the local time in Iraq starting from 12:00:00 midnight (00:00:00) until 11:59:59 pm (23:59:59).
- (34) The Arabic version shall be considered for the interpretations of these Terms & Conditions, Legal and other similar purpose(s), and in case of conflict between the versions of these Terms & Conditions, the Arabic version shall prevail.
- (35) The user is obligated to pay all amounts of taxes or the like that are imposed by the state on the user at any time during the validity period of the contract or the renewal periods, and it will be paid by the user and in the manner determined by the law and relevant regulations.