

## **Gifting Elna and Lelkul Bundles**

## **Terms and Conditions**

- 1. The terms 'User', 'you', 'your', 'she' and 'he' used in this Terms & Conditions refer to Customer(s) of Asiacell.
- 2. The terms 'Asiacell', 'we', 'us' and 'our' used in these Terms & Conditions refer to Asiacell Communications PJSC (The Company).
- 3. The mentioned Terms and conditions refer to the way we present "Elna and Lelkul" bundles and we refer to the first party as (Sender) and the second party as (Receiver).
- 4. We have enabled this service so as our customers be able to buy Elna and Lelkul bundles and send them to their families and friends inside Asiacell network.
- 5. The Sender can gift the packages below through dialing the short code \*336# or through Asiacell application or through SMS texts and choose the package they want to send as a gift.

Packages	Price	Minutes	SMS	Internet	Validity	Call for Action
Elna	3,000 IQD	60 Min inside	15	100 MB	7 days	Call *3336# or
(Weekly)	weekly	Asiacell	SMS			send 9 to 336
Lilkul	15,000 IQD	210 min inside	50	50 MB	30 days	Call *3336# or
(Monthly)	monthly	Asiacell and to	SMS			send 10 to 336
		other networks				
Elna	25,000 IQD	720 min inside	150	500 MB	30 days	Call *3336# or
(Monthly)	monthly	Asiacell	SMS			send 11 to 336
Lilkul Weekly	4,000 IQD	45 min inside		100 MB	7 days	Call *3336# or
	weekly	Asiacell and for				send 12 to 336
		other networks				
Lilkul	15,000 IQD	240 min inside		1 GB	30 days	Call *3336# or
Monthly	monthly	Asiacell and for				send 13 to 336
with extra		other networks				
internet						
Lilkul	20,000 IQD	360 min inside		2 GB	30 days	Call *3336# or
Monthly	monthly	Asiacell and for				send 14 to 336
with extra		other networks				
internet plus						

- 6. The gifted packages will be used only one time (They will not be automatically renewed).
- 7. When the second party (Receiver) gets the gift from the first party (Sender), the second party cannot send the package to others as a gift.
- 8. The sender will have to pay (200 IQD) as a transaction fee for gifting each package and the receiver will not pay any fee.
- 9. If the sender is gifting the package through Asiacell application, the sender will not pay any fee.
- 10. New customers can benefit from this offer, but they should recharge their lines with 5,000 IQD and then they can send the package as a gift.

(1) Public



- 11. The sender can gift three packages in one month and incase the sender is gifting the fourth package then he/she will be charged with an additional fee of (1,500 IQD) for weekly package and (2,500 IQD) for monthly package in addition to the (200 IQD) as the transaction fee.
- 12. Both sender and receiver will be notified through sms about all the successful and unsuccessful transactions related to the package.
- 13. All prepaid lines can use this service and this mechanism.
- 14. The receiver will get an SMS one day before the package expires about the procedures that should be taken when purchasing Elna and Lelkul packages.
- 15. When the package expires, the receiver will be redirected to the USSD for purchasing more packages.
- 16. The second party (Receiver) should meet the conditions below to be able to receive the gift package:
  - The line should be active
  - The line should be prepaid.
  - The receiver should not have any packages as per clause #5 of these terms and conditions.
- 17. The sender will get failure SMS in the cases below:
  - In case there is no enough balance.
  - In case the sender's number is not active.
  - In case the receiver's number is not active.
  - In case there is a mistake in the mechanism of sending the gift.
  - In case the receiver already has a package.
  - In case the line is Postpaid.
- 18. Ways of sending the packages as a gift:
  - Through the USSD \*336#
  - Through sending an SMS as follows: open a new SMS, then write package key and then receiver's number, then send the SMS to 336.

For example: Elna and Lelkul key + second party's number then send it to 336

- Through Asiacell Application.
- 19. Asiacell reserves the right to change, remove, amend or vary this service or offer or any clause of these Terms & Conditions without going back to the User(s). If any of the change(s) mean you (User) are worse off, then we (Asiacell) shall notify you prior to the change(s) enforcement, and the User shall have the option to keep using the service or buy another line.
- 20. These Terms & Conditions apply in addition to our 'Pre-Paid Service' Terms & Conditions.
- 21. For detailed Terms & Conditions of our Products and Services, please visit Asiacell website at www.asiacell.com.
- 22. The Arabic Version shall be considered for the interpretations of these Terms & Conditions, Legal and other similar purposes, and in case of conflict between the versions of these Terms & Conditions, the Arabic version shall prevail.
- 23. A day is based on local Iraqi time from 12:00:00am (00:00:00) to 11:59:59pm (23:59:59).

(1) چاپی